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CONFIRMATION NO. 5627

SERIAL NUMBER 10/789,808	FILING or 371(c) DATE 02/27/2004 RULE	CLASS 709	GROUP ART UNIT 2139	ATTORNEY DOCKET NO. 418268002US		
APPLICANTS Michael D. Smith, Kirkland, WA; Miller T. Abel, Mercer Island, WA; Max G. Morris, Seattle, WA; John A. Maffei, Medina, WA; Bruce E. Johnson, Bellevue, WA; ** CONTINUING DATA ***** <i>HCW</i> ** FOREIGN APPLICATIONS ***** <i>HCW</i> ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/24/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /HARRIS C WANG/ Acknowledged Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY WA	SHEETS DRAWINGS 13	TOTAL CLAIMS 43	INDEPENDENT CLAIMS 4
ADDRESS PERKINS COIE LLP/MSFT P. O. BOX 1247 SEATTLE, WA 98111-1247 UNITED STATES						
TITLE Method and system for resolving disputes between service providers and service consumers						
FILING FEE RECEIVED 1422	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			